

Privacy Policy

This privacy policy applies to online.kantola.com ("the LMS") owned and operated by Kantola Training Solutions LLC ("Kantola Training," "we", "our") and describes how we collect and use the Personally Identifiable Information or ("PII") provided to us in the course of servicing your training account.

Information Collection and Use

We will not sell, share, or rent your PII to others in ways different from what is disclosed in this policy.

Kantola is engaged by various organizations to provide online training services to the employees, members, contractors, volunteers or other individuals associated with these organizations ("Parent Organizations", "Client Organizations"). In the course of administering training, we may collect the following categories of PII: Names, email addresses, employee numbers, titles, departments, divisions, groups, various employment related dates, work telephone numbers and extensions. We do not collect any financial sensitive information such as salary or social security numbers.

Your PII may be disclosed to your Parent Organization for the purpose of us maintaining your training account and reporting training status.

We may also disclose PII in compliance with court orders or other legal process served on us.

Lastly, in the course of maintaining system software, some PII might become visible to systems technical staff.

Information Persistence

PII is stored in our secured databases and might also be persisted in cookies in order for us to service, understand and improve your training experience.

Records Retention

Because we have Client Organizations preferring long-term records retention, we state no time limits restricting how long we might retain training records and associated PII.

Log files

To improve user experiences and conform to jurisdictional training compliance mandates, we capture and retain some user technical profile information about our users. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), operating system, and date-time stamps.

Testimonials

In cases where we publish personal testimonials of satisfied customers, we do so only after obtaining permission from the individual providing the testimonial. If you want your testimonial removed, please contact us at service@kantola.com.

Sharing

We may provide PII to companies that provide services to help us with our business activities. These companies are authorized to use your personal information only as necessary to provide these services to us.

We may disclose your personal information if Kantola Training Solutions becomes involved in a merger, acquisition, or sale of all or a portion of its assets. We will endeavor to notify your parent Organization of any changes in ownership that might involve transfer of your PII.

Links

Some of our course offerings or LMS features provide links you can click to visit 3rd party web sites. We are not responsible for the privacy practices of these sites and the policies and practices stated herein do not apply.

Security

The security of your personal information is important to us. We follow generally accepted standards to protect the personal information submitted to us, both during transmission and once we receive it. As no method of transmission over the Internet, or method of electronic storage, is 100% secure, we cannot guarantee its absolute security. If you have any questions about the security of our platform, please contact us at service@kantola.com.

Notification of Changes

If we make material changes to this policy or our privacy practices, we will make a good-faith effort to notify your parent organization of these changes.

Disclaimer

The materials on this web site and in our online training programs have been prepared by Kantola Training for informational purposes only. They are not intended to be and should not be considered legal advice.

Transmission of the information is not intended to create, and receipt does not constitute, an attorney-client relationship. Internet subscribers and online readers should not act upon this information without seeking professional counsel.

The information contained in this website is provided only as general information that may or may not reflect the most current legal developments. This information is not intended to constitute legal advice or to substitute for obtaining legal advice from competent, independent, legal counsel in the relevant jurisdiction.

Inquiries and Complaints

If you have any inquiries or complaints about our use of your PII, please let us know. You can contact us at any time via the CONTACT US section below, and we will take reasonable steps to investigate the complaint and respond to you.

You can also contact your national data protection supervisory authority in order to lodge a complaint against us.

Your Rights

Use the CONTACT US section below for purposes of inquiring about your rights.

You may contact us to find out if we are processing your PII. If we are, you can ask us what PII of yours we hold and what we do with your data. If you would like, we can also provide you (or, where technically feasible, your chosen third party) with a copy of any PII that we hold about you, subject to a fee specified by law (not to exceed the reproduction cost of such document).

In addition, you may: (i) request access to and rectification or erasure of your PII, (ii) request restriction of processing your PII, and (iii) withdraw your consent at any time. If you provide a notice to us regarding your exercise any of the above rights, we will forward your notice to other authorized parties which are holding and processing your PII, where appropriate.

Data Protection – General Data Protection Regulation (GDPR)

Kantola Training is committed to ensuring the security and protection of the personal information that we process, and to providing a compliant and consistent approach to data protection. We have in place an effective data protection program that complies with existing law and abides by the data protection principles. We are in compliance with the GDPR regulations subject to the modification for small enterprises (GDPR Recital-13).

Security of Your Data

We protect your data from inappropriate access or use by unauthorized individuals with industry best practice security protocols.

Contact Us

Kantola Training Solutions. LLC

55 Sunnyside Ave

Mill Valley, CA 94941